

# PERSATUAN BAGI ORANG BUTA MALAYSIA MALAYSIAN ASSOCIATION FOR THE BLIND

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Off Jalan Tun Sambanthan 4 (Brickfields)  
50470 Kuala Lumpur  
Website : [www.mab.org.my](http://www.mab.org.my)

Malaysian Association for the Blind  
Kompleks MAB, Jalan Tebing Off,  
Jalan Tun Sambathan 4, Brickfields,  
50470 Kuala Lumpur

1<sup>st</sup> January 2019

Mr Gordon Lee  
Wingo Starr Group Sdn Bhd  
B-17-4, Plaza Pantai Bangsar Trade Centre,  
Persiaran Pantai Baru off Jalan Pantai Baru,  
59200 Kuala Lumpur

Dear Sir/Madam,

**SUBJECT: APPOINTMENT LETTER OF STRATEGIC PARTNERSHIP TO WINGO STARR GROUP  
AS OUR CONTACT CENTER PROGRAM PROVIDER**

Referring to the above subject, we have reached another milestone by appointing Wingo Starr Group Sdn Bhd as our strategic partnership to Malaysian Association for the Blind (MAB) members effective on 1<sup>st</sup> January 2019. We have agreed that we will enter into partnership for the purpose of providing contact center programs to the visually impaired individual of MAB

Our main responsibility will be providing the basic necessities for the MAB members meanwhile transferring the members of call center unit MAB to Wingo Starr Group on every quarter. And your responsibility will be accountability on providing call center programs as below:

- a. Listening Skills
- b. Soft Skill & Communication Training
- c. Anger Management Courses
- d. Negotiation Courses
- e. NVDA Keystroke Courses
- f. Magnification Program
- g. Telephony system
- h. Screen Reader Skills
- i. Motivation and personal growth training

*-serving the blind since 1951*

**PRESIDENT &  
CHAIRMAN, MAB COUNCIL**  
YM Tan Sri Dato' Seri Tengku Azlan  
Ibni Almarhum Sultan Abu Bakar

**DEPUTY PRESIDENT &  
CHAIRMAN, MAB EXCO**  
Dato' Kulasegaran Sabaratnam

**Ex-Officio**  
En. Zulkifli Bin Ismail  
(Director General, Dept. Social Welfare, Malaysia)

**VICE PRESIDENTS**  
(Dr.) S. Radha Krishnan  
Dato' Ir. Hiang A Li  
Mejar Azhari bin Abdullah

**HON. TREASURER**  
Mr. Santhirasegaran Sabaratnam

**Ex-Officio**  
Datuk Dr. Yasmin Binti Hussain  
(Director, Dept. Special Education, Malaysia)

**COUNCIL MEMBERS**  
Mr. Chin Yee Tee  
Mr. Amalanathan L. Thomas  
Mr. K. Sundralingam  
Mr. Charles Chew  
Mr. Arumugam Ramasamy  
Mr. Rajendra Kulasegaran

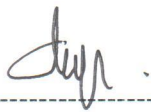
Mrs. Yam Phak Hong  
Dr. Antony Hii  
Dr. S. Hadi Abdullah  
Mr. Thavasothy S.M. Pillai

Furthermore, you are required to provide an minimum allowances of RM500 monthly to each Member directly based on your company policies. We have also agreed that Wingo Starr Group Sdn Bhd will intend to employ the members of call center unit MAB under full time employment after the maturity of the Call Center Programs.

We, Malaysian Association for the Blind is pleased to welcome you and looking forward for a better future for our visually impaired members

Thank you.

Your Faithfully,



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Name : Mohamad Najib Bin Hasbie  
Title : Instructor Contact Centre  
Malaysian Association For The Blind